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Illinois Department of Rehabilitation Services

Checklist of Vocational Rehabilitation Services

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Rehabilitation Services

WHAT

WHEN/HOW PROVIDED

Artificial Limbs	Amputee clinic evaluations required. DORS arranges these.
Braces and Orthopedic Devices	Medical specialist examination required. DORS arranges these.
Dental Extractions and Dentures	When these services are provided, the medical evidence must clearly show the person's physical inability to work is a result of the dental condition.
Diagnosis (medical) and Evaluation	Existing records and reports of the customer's condition are used. Also, DORS may authorize necessary additional examinations.
Evaluation (work)	Helps determine the person's work capability and stamina.
Eyeglasses	Ordinary eyeglasses may be provided as one of several services required for rehabilitation.
Facility Services	Provides work assessment, adjustment and skill training and/or placement when necessary to obtain employment.
Gait Training	When necessary to train or retrain amputees in the use of prostheses.
Guidance and Counseling	Experienced DORS staff members assist customers in planning and completing the rehabilitation plan best suited to their abilities and limitations.
Hearing Aids	In general, the hearing loss must be of such extent that normal communication is impaired.
Hospitalization	Provided, when recommended and supervised by a physician, in carrying out a vocational rehabilitation program.
Interpreter Services	Provided for customers who are deaf or hard of hearing in situations where this service is required on a temporary basis.
Maintenance	Limited basic needs determined on an individual basis and as a secondary or supportive service. DORS need not be the supplier of the primary service. DORS does not replace other sources of maintenance.
Occupational Licenses	As required for particular occupations, initiation fees to a union can be paid by DORS if the customer's economic need is established and union membership is a criteria for employment.
Placement Services	Available to all DORS customers unable to secure employment independently.
Psychiatric Examination	When required to (1) establish emotional or mental disability in terms of eligibility for DORS services and (2) develop a suitable rehabilitation program.
Psychological Testing	Authorized when needed to measure intelligence, aptitudes, vocational interests and personality characteristics. Existing test evaluations are also used if they are current and valid.
Psychotherapy	Authorized on short term basis only, in cases where the condition is stabilized but the customer is in need of treatment and employability is expected to result from treatment.
Reader Service	Can be provided at any time during the rehabilitation process and in training situations for blind customers.
Self Employment	Under certain conditions and within specified dollar limits, DORS may provide tools, equipment, initial inventory, supplies, fees and etc., for establishing a business.
Speech Therapy	Provided, when necessary, to improve verbal communication skills.
Stock and Supplies (initial)	When necessary and within specified dollar limits, basic items required for customer's participation in a DORS-supervised business enterprise or vending stand program.
Supported Employment	A program enabling people with severe disabilities to be competitively employed by providing adaptive equipment, flexible work shifts and on-the-job supervisors.
Surgical and Medical Treatment	When correction or modification of a stable medical condition will substantially reduce or eliminate the disability. Medical prognosis must be at least fair. Services for acute or emergency conditions are not provided.
Physical and Occupational Therapy	Inpatient and outpatient care under physician's supervision.
Tools and Equipment	Basic items necessary for employment and some training programs are provided. Maximums are established.
Training and Education	Tuition and fees are limited to published costs of the facility. Applicable to college, university, adult and continuing education, business and vocational schools, state and federal scholarships and grants available to customers must be utilized to their maximum. Private educational/training facilities are used only when necessary. Basic books, supplies, tools and equipment may be provided.
Transportation	Actual costs or the maximum (whichever is lowest) when required to participate in a DORS rehabilitation program or necessary to secure diagnostic services.
Tutors	May be provided during certain types of training programs. Amounts are limited by the DORS fee schedule.
Wheelchair	Medical specialist examination required.
Other Goods, Services	When needed to prepare a DORS customer for gainful activity.

Contact your local rehabilitation services office to apply for services.



General Information

- Who is eligible?** Anyone with a physical or mental disability that is a major obstacle to employment. People with severe disabilities are served first.
- Is age a factor?** Most DORS customers are at or near an employable age.
- What can you expect?** An orderly, personalized diagnosis and evaluation to decide eligibility and assure proper planning of services. DORS cannot pay you back for expenses already incurred. When relevant medical/diagnostic records exist, DORS will use them to avoid inconvenience and unnecessary costs. Diagnostic services are free. Depending on your economic need, you may be asked to share in the cost of other services.
- How are services provided?** DORS staff provide counseling, guidance, testing, placement and follow-up. Other services are purchased from DORS-approved public and private sources. If feasible, you and your family share the cost of vocational rehabilitation services. If you are entitled to services from other agencies, DORS will coordinate these benefits with DORS services.





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For more information on
Vocational Rehabilitation Services
and to locate the
DORS office nearest you call
DORS' Information Service Line at
1-800-ASK DORS
(Voice/TTY/Español).



Illinois Department of Rehabilitation Services

Jim Edgar
Governor

Audrey McCrimon
Director

The Department of Rehabilitation Services
is an equal opportunity employer and does not discriminate on the
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The Director is responsible for compliance:
217/782-5734 (voice or TTY).